

IME2012 Online Registration FAQ

A. Online registration 1-2-3.

1. Browse [registration page](#) to select the cruise on June 28, 2012 or June 30, 2012 and click the ‘(Online registration here)’ which you select to go.

The screenshot shows the registration page for the 16th International Congress on Insurance: Mathematics and Economics, held from June 28-30, 2012 in Hong Kong. The page is titled "Registration fee" and features a table with registration fees for non-student and student attendees, categorized by registration date (before or after April 30, 2012). Below the table, there are two options for selecting a cruise: June 28, 2012 (Thursday) and June 30, 2012 (Saturday). Both options include a link labeled "(Online registration here)", which is circled in red. The page also lists optional fees for accompaniment, including lunches, a congress banquet, and a cruise. The registration fee covers a congress banquet, a cruise, 5 coffee sessions, and 3 lunches. The page footer identifies the organizer as the Department of Statistics & Actuarial Science at the University of Hong Kong.

	Non-student	Student (need proof of student status)#
On or before April 30, 2012	HK \$3000	HK \$1500
After April 30, 2012	HK \$4000	HK \$2500

The fee covers the congress banquet, a cruise, 5 coffee sessions and 3 lunches.

Please select the cruise on

- June 28, 2012, Thursday. ([Online registration here](#))
- June 30, 2012, Saturday. ([Online registration here](#))

	Per accompanion
3 lunches (June 28-30, 2012)	HK \$150
Congress banquet (June 29, 2012)	HK \$500
Cruise	HK \$500

Payment to be made at the Conference Reception Desk in Hong Kong dollars.

Please [click here](#) if you have enquiry on the the online payment.

To qualify as a student, proof of student status must be sent by email at the IME 2012 Secretariat: ime2012@saas.hku.hk.

2. Click **Register** button to go

The screenshot shows the event details page for the 16th International Congress on Insurance Mathematics and Economics - Online registration with Cruise on 30/6/2012. The page is posted by the Department of Statistics & Actuarial Science for HKU and Public. The event type is Seminar/Workshop/Lecture/Talk/Conference, and the event nature is Science & Technology. The page includes a section for "Event Details" with the following information:

Date/Time	28/06/2012 to 30/06/2012 09:00-17:00
Venue	The University of Hong Kong
Language	English

Registration Instruction
Registration is open from 12/10/2011 18:00(HKT) to 27/06/2012 23:30(HKT) on a first-come-first-served basis. The registration quota for this event is 200.

Charge

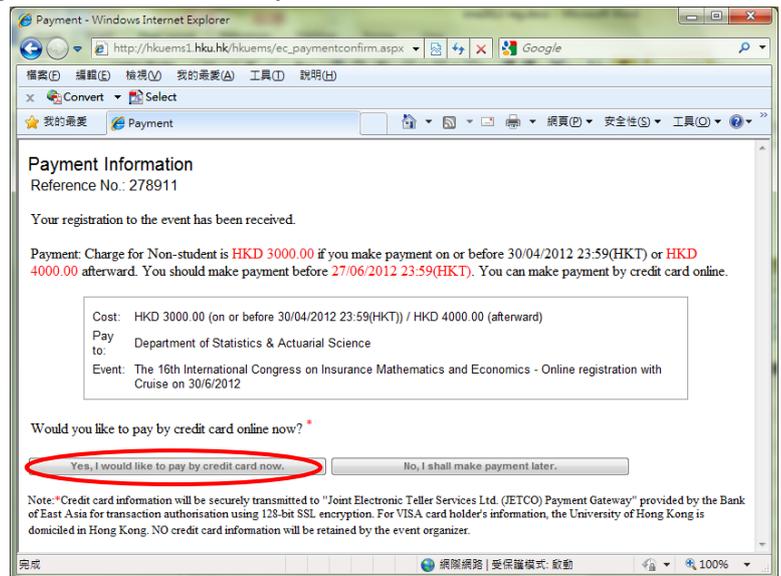
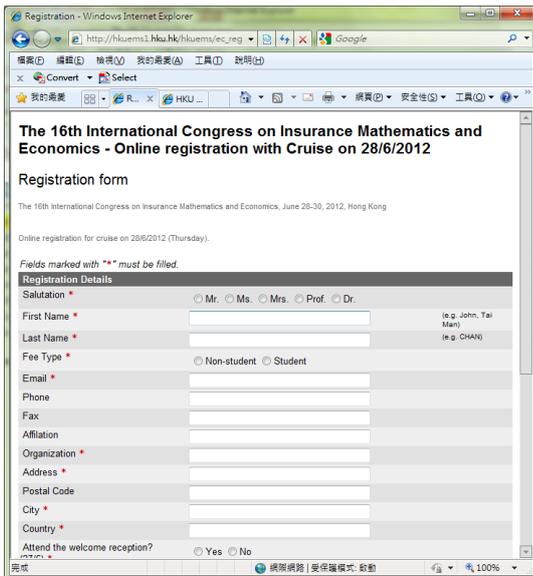
Fee Type	Regular	Early Bird
Non-student	HKD 4000.00	HKD 3000.00
Student	HKD 2500.00	HKD 1500.00

You should make payment before 27/06/2012 23:59(HKT). Early bird rates apply if you make payment on or before 30/04/2012 23:59(HKT). You can make payment by credit card online.

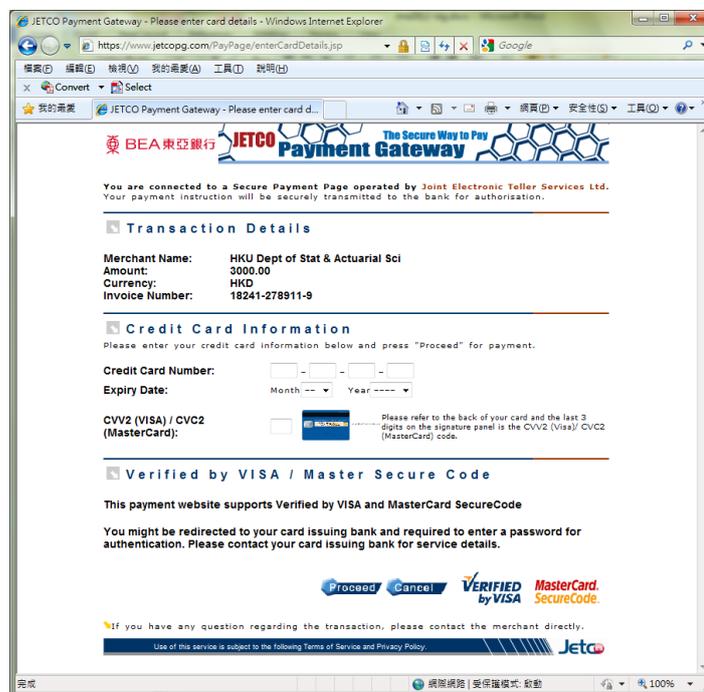
Contact Information
For further information, please visit:
<http://www3.hku.hk/statistics/conference/ime2012/>
Should you have any enquiries, please feel free to contact The Secretariat IME2012 by email at ime2012@saas.hku.hk or by phone at (852) 2857 8312 or by fax at (852) 2858 9041.

Register button is circled in red.

- After filled in the application form to complete the registration, you can choose to pay by credit card now or later. Meanwhile, an acknowledgement mail sends to your mailbox.

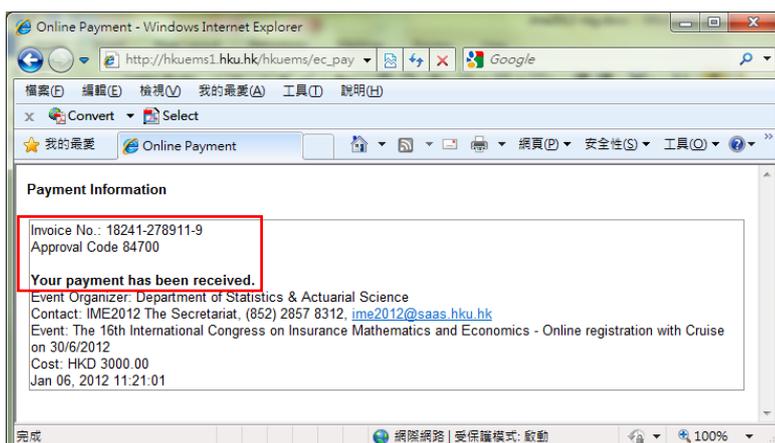


- Pay by VISA thru JETCO Payment Gateway to "HKU Dept of Stat & Actuarial Sci"



B. Payment Issue

- Payment Information will prompt up and acknowledgement email will send to your mailbox if the payment is successful



Payment received for The 16th International Congress on Insurance Mathematics and Economics - Online registration with Cruise on 30/...

ime2012@saas.hku.hk [ime2012@saas.hku.hk]

Sent: Friday, January 06, 2012 11:21 AM

To: kccg

Dear Registrant,

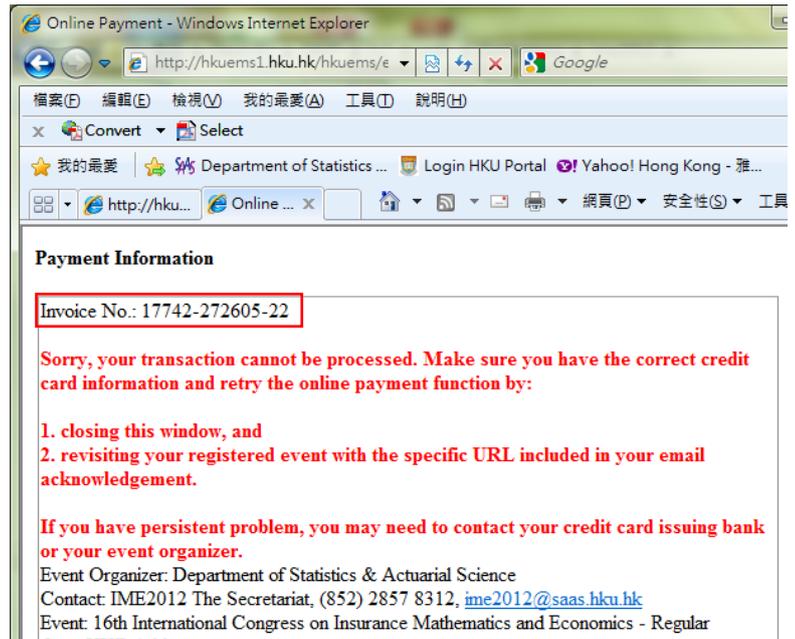
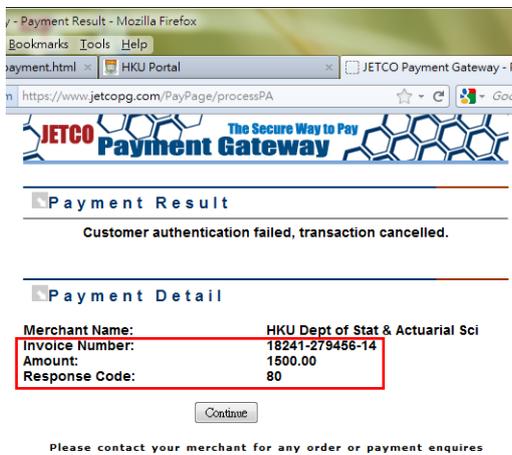
Invoice No.: 18241-278911-9
Approval Code 84700

Your payment has been received.
Event Organizer: Department of Statistics & Actuarial Science
Contact: IME2012 The Secretariat, (852) 2857 8312, ime2012@saas.hku.hk
Event: The 16th International Congress on Insurance Mathematics and Economics - Online registration with Cruise on 30/6/2012
Cost: HKD 3000.00

Jan 06, 2012 11:21:01

Regards,
Department of Statistics & Actuarial Science

2. The invoice number is your unique reference. Please send email to us with the error code and your invoice number. It is useful for us to check your failed transaction.



3. It is due to the increased security measure applied by the bank. Some credit card issuers require the user to register his credit card to the "verified by VISA". You might be redirected to your card issuing bank and required to enter a password for authentication. Please contact your card issuing bank for service details.

e.g. If you are using HSBC credit card, you will see these screen:

